



YOLO  
S P A C E S

## THE WHITE HOUSE BOUTIQUE VILLA

BOOKING TERMS

GUEST & PROPERTY RULES

DISCLAIMER NOTICE

INDEMNITY TERMS

23 JANUARY 2026



**NOTE : YOLO Spaces Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms may change from time to time. Kindly ensure that you always refer to the current version available at check-in.**



## CONTACT & LOCATION DETAILS



Host : Yolinda Liversage



Yolinda Mobile : +27 83 442 1443 (available 08h00 – 20h00)



Office : +27 11 463 2210 (office hours)



Email : [info@yolospaces.com](mailto:info@yolospaces.com)



[www.ballitowhitehousevilla.co.za](http://www.ballitowhitehousevilla.co.za)  
[www.yolospaces.com](http://www.yolospaces.com)



Address : 7 Osborne Road, Salt Rock, 4392, KwaZulu-Natal, South Africa



GPS coordinates : -29.50255, 31.23898 (Google Maps | Open Street Map)



## 24/7 EMERGENCY NUMBERS



Host - Yolinda Liversage : +27 83 442 1443



Load Shedding : [loadshedding.eskom.co.za](http://loadshedding.eskom.co.za) (KwaZulu-Natal – KwaDukuza – Salt Rock)



Medical : ER24 - 084 124 | Netcare 911 - 082 911

Help! - 0861 414 243 | Ambulance - 10177



Fire department : 060 714 3764










IPSS Security : 0861 324 777



Police : 032 947 9900 | 10111

## NEARBY ATTRACTIONS

-  Airport : King Shaka International Airport (Durban) is a 20 minute drive
-  Taxis : Uber is reliable and only minutes away from booking the ride
-  Beaches : official swimming beaches are as close as a 7 minute walk
-  Tourist attractions : central to many nearby tourist attractions
-  Grocery Stores : various grocery stores are within 5 –7 minutes drive
-  Liquor Stores : various liquor stores are within 5 –7 minutes drive
-  For more information refer to : [www.yolospaces.com](http://www.yolospaces.com)

-  Restaurants : various restaurants are as close as a 1 minute walk | drive
-  Shopping Malls : various malls within 5 –10 minutes drive
-  Golf Courses : various golf courses within 10 –20 minutes drive
-  Gyms : various gyms are within 7 –10 minutes drive
-  Day Spas : various day spas as close as a 1 minute walk
-  Medical Facilities : within 13 minutes drive
-  Nearby Towns : Ballito | Umhlanga | Durban within 13 –30 minutes drive



## SELF – CATERING PROPERTIES

### YOLO Spaces properties are self-catering

We reserve the right to enter to clean and maintain the property without permission :

- Inside | outside
- Garden
- Swimming Pool

### **What's included :**


- Fully furnished well equipped kitchen including Nespresso machine (Nespresso coffee pods are excluded)
- Upmarket appliances : dish washer | washing machine | tumble dryer | microwave
- Complimentary bottled water (on arrival only)
- Complimentary condiments : tea | coffee | sugar | milk (on arrival only)
- Complimentary toiletries : soap | shower gel | shampoo | hand wash | hand lotion (on arrival only)
- Toilet paper (on arrival only)
- Dishwasher tablets (on arrival only)
- General housekeeping cleaning detergents
- BBQ | Fire-pit


### **What's excluded :**


- Washing laundry detergent : washing powder | fabric softener | stain remover
- Electrical travel plug adaptors
- Charcoal | coal | firewood is excluded for the BBQ & firepit


# BOOKING TERMS


**The selected Booking Terms below are important to bookings, but not limited to :**

- 


Minimum age for booking is 27. Children or persons under the age of 27 must be accompanied by an adult over the age of 30
- 


The booker must be one of the official residing guests for full duration of the stay
- 

No 3<sup>rd</sup> Party bookings are allowed on behalf of others – unless declared and authorised upfront and accepted in writing by YOLO Spaces
- 


No Unauthorised persons - other than official guests checked in are allowed on the property including | visitors | chefs | nannies | domestic workers
- 

No private security guards allowed onto the property

- 

By booking with YOLO Spaces you agree to take care of the property, its furniture, fixtures, electronics and other content, and to leave things in the same condition they were when you arrived. If anything is broken, damaged or lost, ensure you report it to the on-site facilities staff, prior to check-out
- 

A damage deposit is required and the amount will be communicated prior to check-in

  - A damage deposit does not relate to general cleaning, ordinary wear and tear, any crimes (such as theft), or any non-physical damages (e.g. fines for smoking | hosting unauthorised events or parties | bringing pets)
- 

YOLO Spaces has the right to relocate you to a similar property or to an upgraded property with no recourse, due to unforeseen circumstances



## GUEST SERVICES



Host telephonic assistance & queries : 08h00 – 20h00  
On-site assistance : Facility team will attend where needed. Other than Check-in | Check-out, on-site assistance is only available 08h00 – 16h00 Mon – Fri only – not after hours, week-ends or public holidays – and will be arranged at the host's discretion



Concierge telephonic service : 08h00 – 20h00



Luggage Assistance : Only available Mon – Fri  
14h00 – 16h00 for check-in and 08h00 – 10h00 for check-out



Luggage Storage : subject to request



Parking : 1 Garage | 3 open parking spaces



Smart TV : Satellite channels | Netflix (use own log-in details)



Wi-Fi & internet : uncapped fibre, fast and secure



Generator : high tech and silent to ensure full functionality and uninterrupted power supply during loadshedding and power failures



Baby Sitting : subject to request and at an additional cost



Baby Crib | Feeding Chair : subject to request



Emergency Medical & Sewing Kit | Fire Extinguisher



## GUEST SERVICES

### Housekeeping Service :



YOLO Spaces are self-catering properties and cleaning equipment is provided. Basic housekeeping is offered in goodwill at no additional cost | subject to availability | terms & conditions apply.

Mon – Fri, between 08h00 & 15h00  
(a specific 2-hour time slot will be allocated)

Weekends & Public Holidays service will be at an extra cost | 24-hour prior arrangement required | subject to availability



**No** personal laundry will be attended to



Linen change every 6 days | Bathroom towel change every 3 days | Beach towels no change



### Lost & Found :

YOLO Spaces guests are required to either collect or arrange for the collection of personal items left behind at the property between Monday to Friday 08h00 & 16h00.

Guest to make their own arrangements with a door-to-door courier service to collect items. This will be for guest's personal account.







YOLO Spaces will not be held liable for any personal items left behind.








Personal items either lost and | or found will be kept for a maximum of 60 days









## HOUSE RULES







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-  Check In between 14h00 – 16h00 (early & late check in by arrangement & subject to availability)
-  Check In after 16h00 will be subject to a R400 surcharge for overtime, alternatively self check in will apply
-  Check Out 10h00 (early & late check out by arrangement & subject to availability)
-  Security Checks will be done prior to & at Check in
-  Air Conditioner must be switched off when leaving the property
-  Lights must be switched off when leaving the property


-  Alarm must be switched ON at all times when leaving the property
-  Furniture not to be rearranged
-  Salt water, chlorinated swimming pool fitted with a safety cover. Children under 12 years using the pool must have adult supervision at all times
-  Do not enter the inside of property with sea sand - rinse | dust off
-  Return all beach | pool | bath towels used on the beach to the property
-  Save Water where possible
-  Ensure all outdoor cushions & décor are protected from rain, wind & extreme sunlight & umbrella's are closed when windy


## HOUSE RULES


-  No Noise, silent hours from 22h00 - 08h00 as per residential by-laws
-  No Parties | No Functions | No Celebrations | No Events allowed
-  No sound systems | speakers | DJ mixers or turntables allowed onto or into the property
-  No use of or playing with drones are allowed on the premises for Privacy, Security and Safety reasons
-  No Smoking of cigars, cigarettes is allowed inside the property, only outside
-  No balls allowed inside or outside the property, nor inside or around the swimming pool. No balls e.g. Volley balls | tennis / bat balls | soccer balls | beach balls


-  No hubbly bubbly or hookah is allowed onto the property
-  No Illegal Substances including marijuana (weed | cannabis | dagga) is allowed onto the property
-  No gambling, contraband, prostitution, dangerous weapons, fire-arms and explosives, are allowed onto the property
-  For safety, ensure the property & gates are locked when entering & when leaving the property
-  No pets allowed
-  **Note** : All props | yachts | boats | vehicles | food | drinks etc. are used to augment the property images for illustration purposes only and not included as part of the booking


## HOUSE RULES


 Should booking terms | guest & property rules not be adhered to, a penalty will automatically be levied against the refundable breakage deposit


 Furniture must not be moved around inside or outside the property. No other furniture is allowed to be brought into or onto the property whether inside or outside


 No celebratory décor or accessories e.g. balloons | glitter | streamers | posters etc. are allowed onto or inside the property


 Ensure no personal washing is hung outside the property | over balconies | walls or anywhere visible. The property is equipped with a tumble dryer & drying rack for drying laundry

 Lost keys | garage controls surcharge will be Applied

 Disrespect shown and/or verbal abuse by guests towards any staff member will result in instant termination of all communication | services | interaction with the guest for the duration of the stay

 A cleaning fee of R1 000 will be charged should the property be left in an unsatisfactory condition

 Guests will be liable for damage to safe | forgotten combinations | lost keys

 Faulty electronics, appliances or any other property defect will be assessed & repaired as soon as possible between Mon - Fri, 08h00 & 16h00 (excluding weekends & public holidays )

No rate reduction or refund will be considered as a result of the aforementioned | or any other general property matter that may arise

## PENALTY FOR MISCONDUCT

### Penalty For Damages

- A penalty of R1 000 without negotiation, will be imposed for each of the below :  
The penalty charge will be deducted from the breakage deposit
  - 3<sup>rd</sup> Party bookings. The booker must be the residing guest for full duration of stay
  - Late arrivals where you arrive 45 minutes or longer than the time scheduled with the host
  - Unauthorised late check outs
  - Smoking inside the property
  - Smoking marijuana (weed | cannabis | dagga) inside or outside the property
  - The use of hubbly bubbly or hookah inside or outside the property
  - Stained | damaged : bedding, linen from hair colour | make-up | red wine | blood | sun-screen
  - Stained | damaged : bath towels, hand towels, beach towels from hair colour | make-up | red wine | blood | sun-screen
  - If bathroom towels | beach towels | bed throws are removed from the property and not returned
  - Removing the swimming pool cleaner and disconnecting | switching off the pool pump

## PENALTY FOR MISCONDUCT

### Penalty For Damages

- A penalty of R1 000 without negotiation, will be imposed for each of the below :  
The penalty charge will be deducted from the breakage deposit
  - Where the property is left in an unsatisfactory condition
  - Where unauthorised 3<sup>rd</sup> party service providers arrive on the property e.g. Chefs, stylists, make-up artists, manicurists, masseuse
  - NEVER | NO sharing access codes with visitors – strictly prohibited, for safety and security purposes
  - Lost keys | garage controls
  - Where the firepit is used to BBQ (use of firepit to BBQ is strictly prohibited)
  - Noise Pollution - silent hours are from 22h00 - 08h00 as per residential by-laws
  - Unauthorised pets brought onto the property will be removed immediately
- A penalty of R2 000 will be charged for moving any furniture around inside or outside the property
- A penalty will be charged for hosting unauthorised parties | events | celebrations | functions



## PENALTY FOR DAMAGES

- YOLO Spaces will deduct an amount equal to the damage done from the breakage deposit for the repairs or replacement of items missing or damaged :
  - Glasses
  - Crockery
  - Cutlery
  - Décor
  - Furniture
  - Household content damaged during your stay

## BREAKAGE DEPOSIT



### **Refundable Breakage Deposits :**

Subject to NO penalties | any additional cost | authorised housekeeping fees | breakage | damage | loss incurred at the property during your stay, the refundable breakage deposit will be processed up to 7 days after check-out.

There might be a justifiable delay should we need to obtain specialised quotations | repair work that will naturally affect the refund process time. Should it be necessary, we will be in contact with you.

### **Refund Process :**

Guests paying the refundable breakage deposit through EFT (Electronic Fund Transfer) are requested to provide banking details to YOLO Spaces for the refund.

All personal & banking information shared with YOLO Spaces is for the sole purpose of the booking.

Guests paying the refundable breakage deposit through the secure payment link provided by YOLO Spaces, will be refunded through the secure PayBridge system.

# YOLO SPACES DISCLAIMER & INDEMNITY

## Disclaimer Notice | Indemnity Terms

- Right of admission is reserved
- Guests and their authorised visitors enter and stay at this establishment at their own risk
- The Proprietor, it's agents and/or it's employee's ("The Proprietor") shall not be liable for, and the guests hereby waives and abandons any claims of whatever nature including but not limited to that for theft, loss or damage of whatever nature, against the Proprietor whether arising from the Proprietor's default, negligence or otherwise
- Guests and their authorised visitors to this establishment hereby indemnify the Proprietor against any claims which may arise from whatever nature, whether arising from the Proprietor's default, negligence or otherwise
- Whilst every endeavour is made in terms of the above recommendation to provide for the exclusion of an innkeeper's liability, such liability or exclusion thereof is never absolute and is always subject to a matter of degree and the application of an appropriate court's discretion. It should also be borne in mind that the court's discretion is applied judicially but subject to the credibility and worthiness of appropriate evidence
- This disclaimer notice is automatically considered as accepted by guests on check in and for authorised visitors entering the property



## OFFICIAL ACKNOWLEDGEMENT

### YOLO Spaces Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms

I \_\_\_\_\_ (name of principal guest) hereby acknowledge that I have read, understood and will adhere to all Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms and that I indemnify YOLO Spaces as per the Disclaimer Notice & Indemnity Terms stipulated in this manual.

I am responsible for distributing the Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms to all authorised residing guests and will be accountable and responsible for their behaviour during the stay.

Signed : \_\_\_\_\_

Date : \_\_\_\_\_

Visit our main website [www.yolospaces.com](http://www.yolospaces.com) to view our unique property collection



CLIFTON MANSION VILLA



CLIFTON MANSION VILLA  
APARTMENT



CLIFTON BOUTIQUE  
APARTMENT A



CLIFTON BOUTIQUE  
APARTMENT B



CLIFTON PRIVATE BEACH VILLA



CLIFTON BEACHFRONT PENTHOUSE



CLIFTON SEA VIEW PENTHOUSE



CLIFTON SEA VIEW APARTMENT



CLIFTON SEA VIEW COURTYARD



CLIFTON BEACHFRONT  
DREAM APARTMENT



CLIFTON BEACHFRONT  
MAGIC APARTMENT



CLIFTON BEACHFRONT  
EXECUTIVE APARTMENT



CLIFTON PETITE VILLA



THE WHITE HOUSE BOUTIQUE VILLA



BEACH HOUSE VILLA



BALLITO BEACH HOUSE VILLA



BALLITO BEACH HOUSE COTTAGE



VAALE RIVER BUSH VILLA



BRYANSTON OFFICE



SOTOGRADE WHITE HOUSE VILLA



SOTOGRADE MARINA LUXURY  
APARTMENT



SOTOGRADE MARINA BOUTIQUE  
APARTMENT



SOTOGRADE SEA VIEW PENTHOUSE



SOTOGRADE OCEAN VIEW  
PENTHOUSE